NEXT GENERATION
DISPATCH EXPERIENCE

COMMAND CENTRAL AXS
Dispatch Console

BROCHURE | COMMAND CENTRAL AXS

MOTOROLA SOLUTIONS
SAY HELLO TO THE FUTURE OF DISPATCH

In today’s dispatching world, there’s more information, resources and tools competing for your attention than ever before. Cut through the noise and be ready for any crisis, now and into the future, with CommandCentral AXS.

FEATURES AND BENEFITS

- **Next Generation Dispatch Experience**
  Works The Way You Do

- **Cross-Platform Integration Capabilities**
  Retain Your Focus

- **Seamless Multi-System Access**
  One Platform, Now and Into the Future

- **Pain-Free Enhancements**
  Updates Without the Hassle

- **Mission-Critical Dispatching**
  Industry Leading Innovation, A legacy of Reliability
As a dispatcher, you face crisis situations every day. You need more than a new app or device. You need new thinking—a next generation dispatch experience that works for you, not the other way around. To build a whole new experience, we conducted extensive research at dispatch centers around the world, immersing ourselves in your day-to-day workflows. The result?

CommandCentral AXS, with enhancements that enable you to work faster and more accurately, even under the most stressful situations.

With a completely reengineered interface that responds to touch, type, or click and surfaces the most important information when and where you need it.

Create the dispatching experience your agency wants with an extensive set of customization features. The CommandCentral AXS experience scales easily, only pay for what you need now, with the room to adapt and grow as your needs change.
CommandCentral AXS is all about having the important elements right where they need to be based on their priority. We put critically important tasks and frequently used functions directly within the resource. That way you can keep your eyes trained on what matters—even in pressure-packed moments. Whether struggling through complicated menus or accidentally pressing the wrong button, CommandCentral AXS helps minimize mistakes and confusion. Now, stay focused on the task at hand, supporting your team more accurately, safely, and efficiently.
HIGHLY FLEXIBLE AND CUSTOMIZABLE
CREATE THE DISPATCH EXPERIENCE YOUR AGENCY WANTS

Your dispatch console should work for you, not the other way around. Interact with the console, however you see fit -- touch, type or click. Have a console that represents your agency’s identity and procedures. With this level of customization, dispatchers can focus on what matters. Extend that flexibility and deploy it however you want. And rest assured that it will grow with you when the time comes.

Customizable Colors
Create a unique visual experience with the colors of your choice or choose a predefined color theme. Customizable color elements include resources, folder groups, buttons and more.

Customizable Iconography
Choose from a wide array of icons from our library or upload the icons your agency already uses.

Customizable Alerts and Tones
Choose from a wide array of alerts and tones from our library or upload any .wav sound file.

Match Your Agency’s Visual Identity
Add your agency’s unique emblem or logo within the user interface.

Light and Dark Modes Available
Select light or dark mode for optimal viewing in either light or dark environments, reducing eye strain.

Configurable Folder and Tab Organization
Take control of the layout with the ability to quickly and easily organize it how you see fit. With the availability of dynamic and fixed folders you can always have important resources front and center.

Agency or Individual Configurations
Customize the console’s look and feel for an individual user or create a agency wide look and feel.
ASSIST PANELS
THINK FAST, WORK FASTER

Access built-in services to help you work faster while providing greater support to users in the field. Choose from a wide array of assist panel services, such as patching, paging, multi-select, enhanced Instant Recall Recorder, and an activity log.

FLEXIBLE DEPLOYMENT CONFIGURATIONS
ONE CONSOLE, MULTIPLE DEPLOYMENT OPTIONS

CommandCentral AXS leverages client server architecture, and is accessed from an elegant web-based browser. This allows full console functionality with the flexibility to change configurations across separate dispatch positions. Now, one console is perfectly suited for a wide range of deployment scenarios including as a mobile backup.

SCALABILITY ON YOUR TERMS
THE ABILITY TO GROW WITH YOU

Whether you are a small agency or an entire state, CommandCentral AXS easily scales with you as your needs evolve. With flexible licenses that allow you to buy only the features and capacity you want, so you don’t have to pay for functionality and resources you don’t use. Easily add features and capacity at any point as your agency requires.
CROSS-PLATFORM INTEGRATION CAPABILITIES

RETAIN YOUR FOCUS

Break the mold of how public safety systems are supposed to function and provide dispatchers with a simple way to get their jobs done in ways that make sense. CommandCentral AXS is built off of an extensible architecture enabling bi-directional integrations with other software applications found in the dispatch center. This level of integration provides an efficient and effective user experience for the dispatcher. For example, dispatchers can place their primary radio resources within their CAD application, enabling them to better maintain their focus in critical situations by keeping their hands and eyes on the CAD application instead of switching back and forth between separate screens. Additionally, with CommandCentral AXS and its computing platform, CommandCentral Hub, you can use a single keyboard and mouse to work across software applications, simplifying workflows and minimizing stress levels.
SEAMLESS MULTISYSTEM ACCESS
ONE PLATFORM, NOW AND INTO THE FUTURE

Dispatchers will be able to seamlessly communicate and connect across ASTRO® 25 and other P25 trunking systems, private broadband, MOTOTRBO™ systems, and analog systems. By communicating with dispatchers and personnel over a wide range of different systems, CommandCentral AXS ensures that all of your teams stay connected. Motorola Solutions is committed to providing support for future systems, no matter what tomorrow brings. Additionally you will be able to seamlessly connect to multiple types of communication systems simultaneously, including ASTRO 25 trunking and conventional systems, analog trunking and conventional systems, MOTOTRBO systems and supported broadband systems. Whether it’s an existing Motorola Solutions radio system or any system with a standards based interface you can be confident CommandCentral AXS will work across platforms and technologies.
CommandCentral AXS gives you total control of the updating process, making it fast and easy for you to deploy updates as you see fit. Updates are downloaded without requiring a Motorola Solutions tech on site. You’re in charge of the update deployment schedule and you can always test updates in a controlled manner before deciding when you want to deploy them. Updating a dispatch position only requires a few minutes and the rest of the radio system does not need to be upgraded at the same time as the console. You can even quickly and easily roll back to an earlier release if for whatever reason you’re not completely satisfied with the outcome.

Ensure your consoles are performing at their highest functionality and level of security with the CommandCentral AXS subscription agreement. Available per dispatch client, the subscription includes monthly software feature updates, pretested security patches as well as technical support.

The first year subscription is mandatory with the purchase of CommandCentral AXS. Additional years of support can be purchased at any time but the subscription must be active to receive software and security updates.

Our MyView portal provides a quick, transparent view into your subscription contract and the availability of new software updates. MyView is conveniently available to access across platforms and devices.

For more information on MyView portal please visit www.motorolasolutions.com/infrastructureservices
MISSION-CRITICAL DISPATCHING
INDUSTRY LEADING INNOVATION, A LEGACY OF RELIABILITY

You can’t afford to be let down by your dispatch communications. But trust isn’t built overnight. Dispatchers have relied on Motorola Solutions as their number one source for mission-critical dispatching operations for more than 80 years. Our deep heritage in designing, deploying and supporting mission-critical systems means you can be confident that your accessories and applications will work when you need them.

MISSION-CRITICAL DISPATCH ACCESSORIES

Make the most of your console with dispatch accessories you can count on. Experience outstanding audio quality and performance with mission-critical accessories such as the gooseneck microphone, speakers, headset jack, and footswitch. Put your trust in dispatch audio accessories that have been designed and tested for industry-leading performance and reliability. To learn more about the suite of accessories available on CommandCentral AXS please take a look at the mission-critical dispatch accessories brochure located on the CommandCentral AXS webpage.

To learn more about our mission-critical dispatch accessories please visit [www.motorolasolutions.com/dispatch](http://www.motorolasolutions.com/dispatch)
For more than 80 years, organizations throughout North America and around the world have trusted their dispatch communications to Motorola Solutions. Relying on our deep heritage in designing, deploying and supporting mission-critical systems, you can be confident CommandCentral AXS will get the job done right when you need it most.

For more information or to learn more please visit

www.motorolasolutions.com/commandcentralaxs